



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through GSA *Advantage!*, a menu-driven database system. The INTERNET address for GSA *Advantage!* is <http://www.gsaadvantage.gov>

**GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE, AND SERVICES**

FSC GROUP: 70

SPECIAL ITEM NUMBER 132-50 - TRAINING COURSES (FPDS Code U012)

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D301 IT Facility Operation and Maintenance
FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D316 IT Network Management Services
FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

ICI Systems, Inc.
100 M Street, SE, Suite 676, Washington, DC 20003
202.887.0510

<http://www.icisys.com>

GS-35F-0289W

Period Covered by Contract: 3/2/2010 through 3/1/2020

Prices current through Modification PS-0019, effective March 17, 2016

List of Mass Mod Approvals

Mod #:	Title:	Date of Acceptance
A095	Schedule 70 Refresh 26	11/29/2010
A112	Authorized Negotiators	2/17/2011
A160	Schedule 70 Refresh 27	6/29/2011
A188	Schedule 70 Refresh 28	7/18/2011
A197	Schedule 70 Refresh 29	7/24/2012
A215	Schedule 70 Refresh 30	7/24/2012
A308	Schedule 70 Refresh 31	1/31/2013
A344	Removal of Clause I-FSS-125	3/5/2014
A345	Schedule 70 Refresh 32	3/5/2014
A377	Schedule 70 Refresh 33	10/24/2014
A403	Schedule 70 Refresh 34	01/05/2015
A454	Schedule 70 Refresh 35	06/10/2015
A491	Schedule 70 Refresh 36	03/02/2016
A518	Schedule 70 Refresh 37	05/31/2016

Social Economic status: Other Small Business and Woman-Owned Small Business.

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs):

SIN 132-50 - Training Courses

SIN 132-51 - Information Technology Professional Services

1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:

132-50: Course # MOS-2010AC1, for \$224.93

132-51: Junior Information Technology Specialist at \$55.66 per hr.

1c. HOURLY RATES (Services Only): See pages 13 to 17.

2. MAXIMUM ORDER:

\$25,000 for SIN 132-50.

\$500,000 for SIN 132-51.

3. MINIMUM ORDER: \$100

4. **GEOGRAPHIC COVERAGE:** The Geographic Scope of Contract will be domestic and overseas delivery.
5. **POINT OF PRODUCTION:** Washington, DC.
6. **DISCOUNT FROM LIST PRICES:** Government prices are net.
7. **QUANTITY DISCOUNT:** None.
8. **PROMPT PAYMENT TERMS:** ½ % - 20 days from receipt of invoice or date of acceptance, whichever is later.
- 9a. Government Purchase Cards are accepted at or below the micro-purchase threshold.
- 9b. Government Purchase Cards are not accepted above the micro-purchase threshold.
10. **FOREIGN ITEMS:** None.
- 11a. **TIME OF DELIVERY:**
- 132-50 - 30 Days.
- 132-51 - As required, in Statement of Work (SOW).
- 11b. **EXPEDITED DELIVERY:** As mutually agreed with the ordering activity
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** As mutually agreed with the ordering activity.
- 11d. **URGENT REQUIRMENTS:** As mutually agreed with the ordering activity.
12. **FOB POINT:** DESTINATION.
- 13a. **ORDERING ADDRESS:**
- ICI Systems, Inc.
100 M Street, SE, Suite 676
Washington, DC 20003
- (P) 202.887.0510 (F) 202.887.0425
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
14. **PAYMENT ADDRESS:**
- ICI Systems, Inc.
100 M Street, SE, Suite 676
Washington, DC 20003
- (P) 202.887.0510 (F) 202.887.0425
15. **WARRANTY PROVISION:** Workmanlike matter.

16. **EXPORT PACKING CHARGES:** Not applicable.

17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** Accepted at or below and above the micro-purchase level.

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A

19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A

20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** N/A

21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A

22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A

23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A

24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES** (e.g. recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. **Section 508 Compliance for EIT:** The EIT standard can be found at:
www.Section508.gov/.

25. **DUNS NUMBER:** 835542275

26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM OF AWARD MANAGEMENT (SAM) DATABASE:** Yes.

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
TRAINING COURSES FOR GENERAL PURPOSE COMMERCIAL
INFORMATION TECHNOLOGY EQUIPMENT AND SOFTWARE
(SPECIAL ITEM NUMBER 132-50)**

1. SCOPE

- a. The Contractor shall provide training courses normally available to commercial customers, which will permit ordering activity users to make full, efficient use of general purpose commercial IT products. Training is restricted to training courses for those products within the scope of this solicitation.
- b. The Contractor shall provide training at the Contractor's facility and/or at the ordering activity's location, as agreed to by the Contractor and the ordering activity.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPAs) shall be the basis for the purchase of training courses in accordance with the terms of this contract. Orders shall include the student's name, course title, course date and time, and contracted dollar amount of the course.

3. TIME OF DELIVERY

The Contractor shall conduct training on the date (time, day, month, and year) agreed to by the Contractor and the ordering activity.

4. CANCELLATION AND RESCHEDULING

- a. The ordering activity will notify the Contractor at least seventy-two (72) hours before the scheduled training date, if a student will be unable to attend. The Contractor will then permit the ordering activity to either cancel the order or reschedule the training at no additional charge. In the event the training class is rescheduled, the ordering activity will modify its original training order to specify the time and date of the rescheduled training class.
- b. In the event the ordering activity fails to cancel or reschedule a training course within the time frame specified in paragraph a, above, the ordering activity will be liable for the contracted dollar amount of the training course. The Contractor agrees to permit the ordering activity to reschedule a student who fails to attend a training class within ninety (90) days from the original course date, at no additional charge.
- c. The ordering activity reserves the right to substitute one student for another up to the first day of class.
- d. In the event the Contractor is unable to conduct training on the date agreed to by the Contractor and the ordering activity, the Contractor must notify the ordering activity at least seventy-two (72) hours before the scheduled training date.

5. FOLLOW-UP SUPPORT

The Contractor agrees to provide each student with unlimited telephone support or online support for a period of one (1) year from the completion of the training course. During this period, the student may contact the Contractor's instructors for refresher assistance and answers to related course curriculum questions.

6. PRICE FOR TRAINING

The price that the ordering activity will be charged will be the ordering activity training price in effect at the time of order placement, or the ordering activity price in effect at the time the training course is conducted, whichever is less.

7. INVOICES AND PAYMENT

Invoices for training shall be submitted by the Contractor after ordering activity completion of the training course. Charges for training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

8. FORMAT AND CONTENT OF TRAINING

- a. The Contractor shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.
- b. ****If applicable**** For hands-on training courses, there must be a one-to-one assignment of IT equipment to students.
- c. The Contractor shall provide each student with a Certificate of Training at the completion of each training course.
- d. The Contractor shall provide the following information for each training course offered:
 - (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
 - (2) The length of the course;
 - (3) Mandatory and desirable prerequisites for student enrollment;
 - (4) The minimum and maximum number of students per class;
 - (5) The locations where the course is offered;
 - (6) Class schedules; and
 - (7) Price (per student, per class (if applicable)).
- e. For those courses conducted at the ordering activity's location, instructor travel charges (if applicable), including mileage and daily living expenses (e.g., per diem charges) are governed by Pub. L. 99-234 and FAR Part 31.205-46, and are reimbursable by the ordering activity on orders placed under the Multiple Award Schedule, as applicable, in effect on the date(s) the travel is performed. Contractors cannot use GSA city pair contracts. The Industrial Funding Fee does NOT apply to travel and per diem charges.
- f. For Online Training Courses, a copy of all training material must be available for electronic download by the students.

9. "NO CHARGE" TRAINING

The Contractor shall describe any training provided with equipment and/or software provided under this contract, free of charge, in the space provided below.

None.

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SIN #132-50 - Training Courses						
Item #	Course #	Course Descriptions	Number of Days	GSA Price (1 student)	GSA Price Group Training (10 students)	GSA Price Cost per student beyond 10
1	APlus	CompTIA A+	5	\$2,259	\$13,239	\$820
2	CCIE-BCL	Cisco CCIE Certification-Lab Prep (Cisco Certified Internetwork Expert)	5	\$4,010	\$31,500	\$820
3	CCIE-BCW	Cisco CCIE Certification-Foundations (Cisco Certified Internetwork Expert)	5	\$2,761	\$22,450	\$820
4	CCNA	Cisco CCNA Certification (Cisco Certified Network Associate)	5	\$2,761	\$15,315	\$820
5	CCNP	Cisco CCNP Certification (Cisco Certified Network Professional)	10	\$5,527	\$42,980	N/A
6	CEH	Certified Ethical Hacker	5	\$2,761	\$22,450	\$820
7	CHFI	Computer Hacking Forensic Investigator	5	\$2,761	\$22,450	\$820
8	CISSP	Certified Information System Security Professional	5	\$2,761	\$22,450	\$820
9	ICI-1005	Installing, Configuring and Supporting VMware Infrastructure	3	\$2,259	\$11,643	\$640
10	ICI-1006	VMware vSphere Ultimate Bootcamp	5	\$2,259	\$15,315	\$820
11	ICI-PV	ICI Passport Voucher - one day training voucher	1	\$456	N/A	N/A
12	ICI-PV-BL	ICI Passport Voucher - Block of 25 days of training	25	\$10,076	N/A	N/A
13	ICND1	Cisco Interconnecting Cisco Networking Devices Part 1	5	\$2,761	\$22,450	\$820
14	ICND2	Cisco Interconnecting Cisco Networking Devices Part 2	5	\$2,761	\$22,450	\$820
15	ITILV3F	ITIL v3 Foundations	3	\$1,615	\$13,812	\$640
16	MOS-2010AC1	Microsoft Office Access 2010: Level 1	1	\$225	\$2,242	\$460
17	MOS-2010ACT	Microsoft Office Access 2010: Transition from Access 2003	1	\$225	\$2,242	\$460
18	MOS-2010EX1	Microsoft Office Excel 2010: Level 1	1	\$225	\$2,242	\$460
19	MOS-2010EX2	Microsoft Office Excel 2010: Level 2	1	\$225	\$2,242	\$460
20	MOS-2010EXT	Microsoft Office Excel 2010: Transition from Excel 2003	1	\$225	\$2,242	\$460
21	MOS-2010OL1	Microsoft Office Outlook 2010: Level 1	1	\$225	\$2,242	\$460
22	MOS-2010OL2	Microsoft Office Outlook 2010: Level 2	1	\$225	\$2,242	\$460
23	MOS-2010OLT	Microsoft Office Outlook 2010: Transition from Outlook 2003	1	\$225	\$2,242	\$460
24	MOS-2010PP1	Microsoft Office PowerPoint 2010: Level 1	1	\$225	\$2,242	\$460
25	MOS-2010PP2	Microsoft Office PowerPoint 2010: Level 2	1	\$225	\$2,242	\$460
26	MOS-2010WD1	Microsoft Office Word 2010: Level 1	1	\$225	\$2,242	\$550
27	MOS-2010WD2	Microsoft Office Word 2010: Level 2	1	\$225	\$2,242	\$550
28	MS-10135	Configuring, Managing and Troubleshooting Microsoft Exchange Server 2010	5	\$2,259	\$15,315	\$820
29	MS-10215	Implementing and Managing Microsoft Server Virtualization	5	\$2,259	\$15,315	\$820

30	MS-10233	Designing and Deploying Messaging Solutions with Microsoft Exchange Server 2010	5	\$2,259	\$15,315	\$820
31	MS-10324	Implementing and Managing Microsoft Desktop Virtualization	5	\$2,259	\$15,315	\$820
32	MS-10325	Automating Administration with Windows PowerShell™	5	\$2,259	\$15,315	\$820
33	MS-2732	Planning, Deploying, and Managing an Enterprise Management Solution (Project Server)	5	\$2,259	\$15,315	\$820
34	MS-50025	Windows PowerShell for Administrators	3	\$1,360	\$11,643	\$640
35	MS-50217	Planning, Deploying and Managing Microsoft System Center Service Manager 2010	4	\$1,820	\$13,630	\$730
36	MS-50220	Principles of Project Management	2	\$896	\$8,721	\$550
37	MS-50292	Administering and Maintaining Windows 7	5	\$2,259	\$15,315	\$820
38	MS-50321	Windows 7 Configuring, Technology	5	\$2,259	\$15,315	\$820
39	MS-50331	Windows 7, Enterprise Desktop Support Technician	5	\$2,259	\$15,315	\$820
40	MS-50352	SharePoint 2010 Overview for End Users	3	\$1,360	\$11,643	\$640
41	MS-50353	SharePoint 2010 Overview for IT Professionals	3	\$1,360	\$11,643	\$640
42	MS-50354	SharePoint 2010 SharePoint Designer	2	\$896	\$8,721	\$550
43	MS-50373	Configuring and Managing Microsoft System Center Essentials 2010	2	\$896	\$8,721	\$550
44	MS-50382	Implementing Forefront Identity Manager 2010	4	\$1,820	\$13,630	\$730
45	MS-50383	Upgrading Identity Lifecycle Manager 2007 to Forefront Identity Manager 2010	4	\$1,820	\$13,630	\$730
46	MS-50402	Implementing Forefront Unified Access Gateway 2010	3	\$1,360	\$11,643	\$640
47	MS-50404	Overview of Active Directory Rights Management Services with Windows Server 2008 R2	2	\$896	\$8,721	\$550
48	MS-50412	Implementing Active Directory Federation Services 2.0	4	\$1,820	\$13,630	\$730
49	MS-50413	Mastering Microsoft Project 2010	3	\$1,360	\$11,643	\$640
50	MS-6292	Installing and Configuring Windows 7 Client	3	\$1,360	\$11,643	\$640
51	MS-6294	Planning and Managing Windows 7 Desktop Deployments and Environments	5	\$2,259	\$15,315	\$820
52	MS-6331	Deploying and Managing Microsoft System Center Virtual Machine Manager	3	\$1,360	\$11,643	\$640
53	MS-6418	Deploying Windows Server 2008	3	\$1,360	\$11,643	\$640
54	MS-6419	Configuring, Managing and Maintaining Windows Server 2008 Servers	5	\$2,259	\$15,315	\$820
55	MS-6420	Fundamentals of Windows Server 2008 Network Infrastructure and Application Platform	5	\$2,259	\$15,315	\$820
56	MS-6421	Configuring and Troubleshooting a Windows Sever 2008 Network Infrastructure	5	\$2,259	\$15,315	\$820
57	MS-6422	Implementing and Managing Windows Server 2008 Hyper-V	3	\$1,360	\$11,643	\$640
58	MS-6423	Implementing and Managing Windows Server 2008 Clustering	3	\$1,360	\$11,643	\$640
59	MS-6424	Fundamentals of Microsoft Server 2008 Active Directory	3	\$1,360	\$11,643	\$640
60	MS-6425	Configuring Windows Server 2008 Active Directory Domain Services	5	\$2,259	\$15,315	\$820
61	MS-6426	Configuring, Troubleshooting Identity/Access Solutions with Server 2008 Active Directory	3	\$1,360	\$11,643	\$640
62	MS-6427	Configuring and Troubleshooting Internet Information Services in Windows Server 2008	3	\$1,360	\$11,643	\$640
63	MS-6428	Configuring and Troubleshooting Windows Server 2008 Terminal Services	2	\$896	\$8,721	\$550
64	MS-6429	Configuring and Managing Windows Media Services for Windows Server 2008	2	\$896	\$8,721	\$550
65	MS-6430	Planning and Administering Windows Server 2008 Servers	5	\$2,259	\$15,315	\$820

66	MS-6431	Managing and Maintaing Windows Server 2008 Network Infrastructure Servers	2	\$896	\$8,721	\$550
67	MS-6432	Managing and Maintaining Windows Server 2008 Active Directory Servers	2	\$896	\$8,721	\$550
68	MS-6434	Automating Windows Server 2008 Administration with Windows PowerShell	3	\$1,360	\$11,643	\$640
69	MS-6435	Designing a Windows Server 2008 Network Infrastructure	5	\$2,259	\$15,315	\$820
70	MS-6436	Designing a Windows Server 2008 Active Directory Infrastructure and Services	5	\$2,259	\$15,315	\$820
71	MS-6437	Designing a Windows Server 2008 Applications Infrastructure	3	\$1,360	\$11,643	\$640
72	PMP	Project Management Professional Certification	5	\$2,761	\$15,315	\$820
73	NPlus	CompTIA Network+	5	\$2,259	\$13,239	\$820
74	SCP-100	Tactical Perimeter Defense	5	\$2,259	\$15,315	\$820
75	SCP-200	Strategic Infrastructure Security	5	\$2,259	\$15,315	\$820
76	SCP-300	Advanced Security Implementation	5	\$2,259	\$15,315	\$820
77	SCP-400	Enterprise Security Solutions	5	\$2,259	\$15,315	\$820
78	SPlus	CompTIA Security Plus Certification	5	\$2,259	\$13,239	\$820
79	SSCP	Systems Security Certified Practitioner	5	\$2,761	\$15,315	\$820
80	Strata	CompTIA Strata	5	\$2,259	\$13,239	\$820
eLearning Courses						
81	e-ICI-4	A+	180	\$1,207	N/A	N/A
82	e-ICI-5	Network+	180	\$1,207	N/A	N/A
83	e-ICI-6	Server+	180	\$1,207	N/A	N/A
84	e-ICI-11	Cisco	180	\$2,014	N/A	N/A
85	e-ICI-12	CCNA	180	\$1,611	N/A	N/A
86	e-ICI-13	CCNP	180	\$1,611	N/A	N/A
87	e-ICI-14	Cisco Advanced Technology	180	\$2,014	N/A	N/A
88	e-ICI-15	Communications Technology	180	\$1,005	N/A	N/A
89	e-ICI-16	Security	180	\$2,013	N/A	N/A
90	e-ICI-18	Project Management	180	\$1,207	N/A	N/A
91	e-ICI-19	IT Management	180	\$401	N/A	N/A
92	e-ICI-20	ITIL	180	\$1,005	N/A	N/A
93	Distributors, dealers/resellers, VAR/System Integrators, OEMs, Educational and Nonprofit Institutions, National and Corporate Accounts					

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**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

(a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-

(1) Cancel the stop-work order; or

(2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.

(b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-

(1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

(2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.

(c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.

(d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

- (1) The offeror;
- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. PRICING OF IT PROFESSIONAL SERVICES

No.	Labor Category	Cost
1	Senior IT Architect	\$206.39
2	Senior Project Manager	\$206.39
3	Subject Matter Expert (IT Architect)	\$178.40
4	Project Manager	\$150.72
5	Senior Network Engineer	\$149.46
6	Network Engineer	\$125.63
7	Senior Systems Administrator	\$110.90
8	Senior Systems Analyst	\$103.62
9	Technical Writer/ Documentation Specialist	\$90.78
10	Senior Information Technology Specialist	\$75.36
11	Information Technology Specialist	\$70.22
12	Help Desk Tech	\$68.47
13	Junior Information Technology Specialist	\$55.66
14	Support Analyst I	\$58.72
15	Support Analyst II	\$77.66
16	Support Analyst III	\$98.58

a) DESCRIPTION OF IT PROFESSIONAL SERVICES

1. Senior IT Architect

Minimum/General Experience: Ten (10) years of progressive experience in Information Resource Management activities. Should have five (5) years of this experience in performing on large projects related to individual s subject matter expertise.

Functional Responsibilities: Serves as senior subject matter technical expert in areas relevant to the Task Order. Produces/reviews substantive and/or complex technical documentation and analyses. Examples of documentation shall include but not be limited to system design, system architecture, feasibility studies, and system specifications. Reports to Contractor management and Government representatives, including Contracting Officer and Contracting Officer s Representative.

Minimum Education: A Bachelor s Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or three (3) years of equivalent experience in a related field. A Masters Degree in one of the above disciplines equals one year specialized and two years general experience.

2. Senior Project Manager

Minimum/General Experience: Twelve years of management experience throughout a project management life cycle. Includes coordinating work activity, allocation of resources, managing performance, and development of solutions for Information Technology challenges. Specialized experience in the technologies that meet the specific statement of work for the services to be provided may be substituted for years of experience.

Functional Responsibilities: Responsible for project management in accordance with client requirements and organizational guidelines. Specific duties may include oversight of program level cost, schedule, performance and deliverable services, as well as products. Detects and analytically solves a wide variety of business problems. Provides the strategic planning for successful project completion. Directs, organizes and monitors work activity, and is responsible for meeting program cost, schedule, and performance objectives. Creates process enhancements in response to program challenges.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 10 years of experience. Masters degree or specialized experience in the technologies that meet the specific statement of work for the services to be provided may be substituted for years of experience.

3. Subject Matter Expert (IT Architect)

Minimum/General Experience: Ten (10) years of progressive experience in Information Resource Management activities. Should have five (5) years of this experience in performing on large projects related to individual s subject matter expertise.

Functional Responsibilities: Serves as senior subject matter technical expert in areas relevant to the Task Order. Produces/reviews substantive and/or complex technical documentation and analyses. Examples of documentation shall include but not be limited to system design, system architecture, feasibility studies, and system specifications. Reports to Contractor management and Government representatives, including Contracting Officer and Contracting Officer s Representative.

Minimum Education: A Bachelor s Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or three (3) years of equivalent experience in a related field. A Masters Degree in one of the above disciplines equals one year specialized and two years general experience.

4. **Project Manager**

Minimum/General Experience: Eleven years of experience required specializing in management, resource allocation, or information technology. Including full cycle software/web development and/or implementation expertise.

Functional Responsibilities: Manage projects, tasks, and/or subtasks. Advise and assists project staff on execution of specific project requirements. May be responsible for management of complete project or specific task elements. Implements directives and schedules necessary to ensure effective project management. Possesses a detailed knowledge of concepts, practices, and procedures in several activities, technical, and management fields. Provides technical consulting on complex projects and provides detailed guidance and direction to project staff.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 9 years of experience. Masters degree or specialized experience in the technologies that meet the specific statement of work for the services to be provided may be substituted for years of experience.

5. **Senior Network Engineer**

Minimum/General Experience: Eleven (11) years of IT service experience, including five (5) years of specialized IT service.

Functional Responsibilities: Plan, install, and maintain local area networks, wide area networks, and metropolitan area networks. Support internetworking of telecommunication systems. Operate and maintain network equipment such as switches, routers, controllers, and multiplexers. Analyze network characteristics and topologies. Link peripheral devices. Evaluate firewalls and other Internet access tools. Install network hardware and software. Perform local and remote administration of networks, as well as preventive maintenance. Troubleshoot network-related problems.

Minimum Education: A Bachelor s Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or five (5) years of equivalent experience in a related field. A Masters Degree in one of the above disciplines equals one year specialized and two years general experience.

6. **Network Engineer**

Minimum/General Experience: Seven (7) years of IT service experience, including three (3) years of specialized IT service.

Functional Responsibilities: Plan, install, and maintain local area networks, wide area networks, and metropolitan area networks. Support internetworking of telecommunication systems. Operate and maintain network equipment such as switches, routers, controllers, and multiplexers. Analyze network characteristics and topologies. Link peripheral devices. Evaluate firewalls and other Internet access tools. Install network hardware and software. Perform local and remote administration of networks, as well as preventive maintenance. Troubleshoot network-related problems.

Minimum Education: A Bachelor s Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or three (3) years of equivalent experience in a related field. A Masters Degree in one of the above disciplines equals one year specialized and two years general experience.

7. Senior Systems Administrator

Minimum/General Experience: Seven (7) years of progressive experience in specialty area. Experience should include functional knowledge of the Task Order requirements or knowledge of the analysis of requirements of specialty area.

Functional Responsibilities: Oversees and manages day-to-day configuration and operations of Information System support systems. Optimizes system operation and resource utilization. Performs systems capacity planning/analysis and provides assistance to users in accessing/using support systems. Provides assistance in solving technical and administrative questions generated by field elements.

Minimum Education: A Bachelor's Degree from an accredited college or university with a major in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline or five (5) years of equivalent experience in a related field. A Masters Degree in one of the above disciplines equals one year specialized and two years general experience.

8. Senior Systems Analyst

Minimum/General Experience: Ten years of experience in systems analysis or business information systems, including four years in the area of developing systems requirements and high-level design specifications; two years of experience in project management/task leader positions in a business information systems development or implementation project. May have expert credentials or be recognized as an authority.

Functional Responsibilities: Performs studies and analyses to develop improvements to management, organization, and business applications for the advancement of quality enhancements through reengineering techniques. Evaluates and assesses business applications for practicality and efficiency, and provides recommendations on areas where productivity improvements can be achieved. Provides analytical support in the assessment of employed or proposed systems. Develops benchmarks for measuring system and subcomponent performance. Provides highly technical and specialized guidance and solutions to complex systems analysis, design, development, and testing activities. Works independently or as a member of a team. Makes recommendations, if needed, for approval of major systems installations. May provide technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and progress in accordance with schedules.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 8 years of experience.

9. Technical Writer/ Documentation Specialist

Minimum/General Experience: Five years of experience in technical writing/documentation; knowledge of word processing and graphical presentation software. Extensively experienced with general and specific documentation practices and standards appropriate to the assigned task. Experienced and knowledgeable in the use of automated tools to prepare, update, store, and distribute technical and program documentation.

Functional Responsibilities: An individual who is very good at imparting technical information to technical and non-technical personnel and is very knowledgeable in IT. Provides technical documentation on systems, software, and business/technical requirements. Has experience in developing user manuals, guides, courses, and/or teaching materials for all phases of IT. Demonstrates very good oral and written communication skills. Gathers and assembles information pertaining to the subject matter; organizes and condenses materials. Works independently or as part of a team.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 3 years of experience.

10. Senior Information Technology Specialist

Minimum/General Experience: Ten years of experience in information technology, including four years of specialized experience in numerous, highly specialized IT disciplines involving a wide range of hardware/software solutions. Two years of experience in project management/task leader positions in a business information systems development or implementation project. May have expert credentials or be recognized as an authority.

Functional Responsibilities: An individual very knowledgeable in all aspects of IT; evaluates and assesses information technology systems and provides information technology solutions/recommendations. Provides analytical and technical support in the assessment of employed or proposed systems. Provides highly technical and specialized guidance, and leads the actual development of technology solutions. Performs elaborate analyses and studies. Works independently or as a member of a team. May serve as Project Manager providing technical and administrative direction for personnel performing software development tasks. Demonstrates very good oral and written communications skills.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 8 years of experience

11. Information Technology Specialist

Minimum/General Experience: Four years of experience in the field of information technology, including four years of specialized experience in numerous highly specialized IT disciplines involving a wide range of hardware/software solutions. At least three years of general experience is concentrated hands-on experience in the specific discipline(s) of IT required by an actual SOW. Provides highly technical and specialized solutions to complex IT problems; prepares reports; works independently or as a member of a team.

Functional Responsibilities: Provides analysis, development, or deployment of advanced technologies within a multidisciplinary systems environment. Works closely with business and systems analyst teams to make sure development efforts meet the requirements. Demonstrates good oral and written communications skills. Provides highly technical and specialized solutions to complex IT problems; works independently or as a member of a team.

Minimum Education: Associates Degree or Bachelor's degree in the Arts or Science may substitute with 6 years of experience.

12. Help Desk Tech

Minimum/General Experience:

Qualifications. A Bachelor's degree in Computer Science, Information Systems, Engineering, Business, or other related scientific or technical discipline. This position requires a minimum of seven years' experience, of which at least five years must be specialized. Specialized experience includes: management of help desks in a multi-server environment, comprehensive knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and supervision of help desk employees. General experience includes information systems development, network and other work in the client/server field, or related fields. Demonstrated ability to communicate orally and in writing and a positive customer service attitude.

Functional Responsibilities: Provides daily supervision and direction to staff responsible for phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed or deployed under this contract. These personnel serve as the first point of contact for troubleshooting hardware/software PC and printer problems.

Minimum Education: With a Master's Degree: five years general experience of which at least three years must be specialized experience is required. With ten years general experience of which at least eight years is specialized, a degree is not required.

13. Junior Information Technology Specialist

Minimum/General Experience: Six years of experience in the field of IT, including three years of specialized experience in highly specialized Information Technology disciplines involving a range of hardware/software solutions. At least two years of general experience is concentrated hands-on experience in the specific discipline(s) of IT required by an actual SOW. Performs analyses and studies; prepares reports; works independently or as a member of a team.

Functional Responsibilities: Has specialized experience in the analysis or application of information technology systems. Provides support to complex systems design, development, and testing activities. Provides assistance in preparing reports and relevant deliverables. Demonstrates good oral and written communications skills. Provides technical and specialized solutions to complex IT problems. Works independently or as a member of a team.

Minimum Education:

Associates Degree or Bachelor's degree in the Arts or Science may substitute with 4 years of experience.

14. Support Analyst I

Minimum/General Experience: 1-year hands-on experience in an automated, multi-user, PC-based office environment.

Functional Responsibilities: Conducts direct telephone and provides in-person and on-line support to users in desktop and electronic mail applications, as well as other business line-of-business applications. Installs COTS software and peripherals on individual workstations. Assists users in diagnosing and correcting operating system problems and repairing equipment. Produces service request/problem incident reports.

Minimum Education: Associate Degree in a technical discipline. Additional equivalent experience (2 years) / technical certifications may be substituted in lieu of degree.

15. Support Analyst II

Minimum/General Experience: 2-year hands-on experience in an automated, multi-user, PC-based office environment.

Functional Responsibilities: Conducts direct telephone and provides in-person and on-line support to users in desktop and electronic mail applications, as well as other business line-of-business applications. Installs COTS software and peripherals on individual workstations. Assists users in diagnosing and correcting operating system problems and repairing equipment. Produces service request/problem incident reports, initiates follow-up to ensure timely disposition and closeout, and tracks all action items and referrals through resolution. Provide training to end-users. Provide guidance and supervision to junior technical support staff.

Minimum Education: Associates degree in Engineering, Computer Science, Telecommunications, or related field. Additional equivalent (2 years) / technical certifications may be substituted in lieu of degree.

16. Support Analyst III

Minimum/General Experience: 4-year hands-on experience in an automated, multi-user, PC-based office environment. Excellent writing skills. At least 2 years of supervision and management.

Functional Responsibilities: Manages the team that provides direct telephone and in person support to users in desktop and electronic mail applications. Installs COTS software and peripherals on individual workstations. Assists users in diagnosing and correcting operating system problems and repairing equipment. Produces service request/problem incident reports, initiates follow-up to ensure timely disposition and closeout, and tracks all action items and referrals through resolution. Provide training to end-users. Provide guidance and supervision to technical support staff.

Minimum Education: 4-year hands-on experience in an automated, multi-user, PC-based office environment. Excellent writing skills. At least 2 years of supervision and management.